

# Our Service Profile



we have preserved this keen focus o solving business challenges since our founding in 2015.



Our Solutions Runs faster. Costs less. And never breaks

Your potential. Our passion.

We Help You Invent the Future

We are Proud to Deliver

# About Us . . . "unlocking the Potential of ICT Services for all sectors"



"Unlocking the Potential of ICT Services for all sectors"

Mokotedi Investments Group t/a **MIG** is the inspirational black-owned ICT company that partners with multinational clients. The founder Mr. Kabelo Motsepe was inspired by the incredible impact that such a small unit of information can have - DATA. Decisions based on data can make or break an organization.

The inspiration led to the creation of my own Four Qualities of Data: 'Data is Impeccable', 'Data takes anything into personal view', 'Data makes no assumptions', and 'Data always serves for the best'. The inspiration is that data is the gift of all organizations.

MIG has a ZERO-tolerance for fraud, corruption, bribery, and any other form of unethical conduct.

# DATA . . . "a key to every business success in today's world."



## DATA COLLECTION

**W**e offer services of gathering, measuring quantitative and qualitative information on specific variables with the aim of evaluating outcomes or gleaning actionable insights. We create a clear process to ensure the data collected is clean, consistent, and reliable.



## DATA PROCESSING

Utilizing secured data conversion by automating data processes that takes data from Raw to machine-readable form. Our Automated Data Conversion (ADC) processes Includes **Data Collection; Data Cleansing; Data Input; and Data Output, Data Reporting and Data Storage**



## DATA STORAGE

### DATA CENTRE

Storage is very essential for all businesses as small, medium, or large we know data needs to be stored and secured. **Cloud-Based-storage** improves efficiency and agility. Yet in some cases, new isn't always better. We partnered with ICT giants to deliver **Local-Storage or Hybrid-Storage** to our clients.



## DATA CLEANSING

By offering the Implementation of a complete Data Quality Solution (DqS), we stay assured our clients can enhance data Integrity to get most of their Informational assets. We are proud to deliver the process of fixing or removing Incorrect, corrupted, incorrectly formatted, duplicates, or Incomplete data within our client's datasets. Combining multiple data-sources, we create a secured and error-free cleaning automation.



## DATA REPORTING

No matter whether your business is small, medium, or large, data can make all the difference. We format raw data and translating it into a digestible format to assess the ongoing performance of our client's organization. Your data reports can answer basic questions about the state of your business presented in the form of tables, graphs, or charts.



# "When we connect, anything is possible, and you can connect the unconnected" . . . NETWORKING

## SWITCHES



Our switches are always learning, adapting, and protecting. Build a foundation for digital transformation at your data center, core, or edge.



## ROUTERS

We provide seamlessly and securely connect applications across your cloud, data center, and edge locations. And helping our client plan their network to help their organization respond to the unexpected is now more important than ever to us.

## ACCESS POINTS



We provide procurement and solutions with Wi-Fi network-both Indoors and Outdoors Access Points - with efficient benefits: Security - Built for IoT - Easy Integration

## SERVERS



Whether at home or a small office, we procure, deliver, and configure Server-Solutions that are the perfect fit for your IT needs. Scalable, effective rack server solutions, deployable in any IT environment - providing high performance computing solutions.

## CLOUD MANAGED SOLUTION



- Meraki Dashboard
- Cloud managed indoor and outdoor access points
- Cloud managed security appliances
- Cloud managed switches
- Cloud managed Smart Cameras
- Easy deployment

## STORAGE

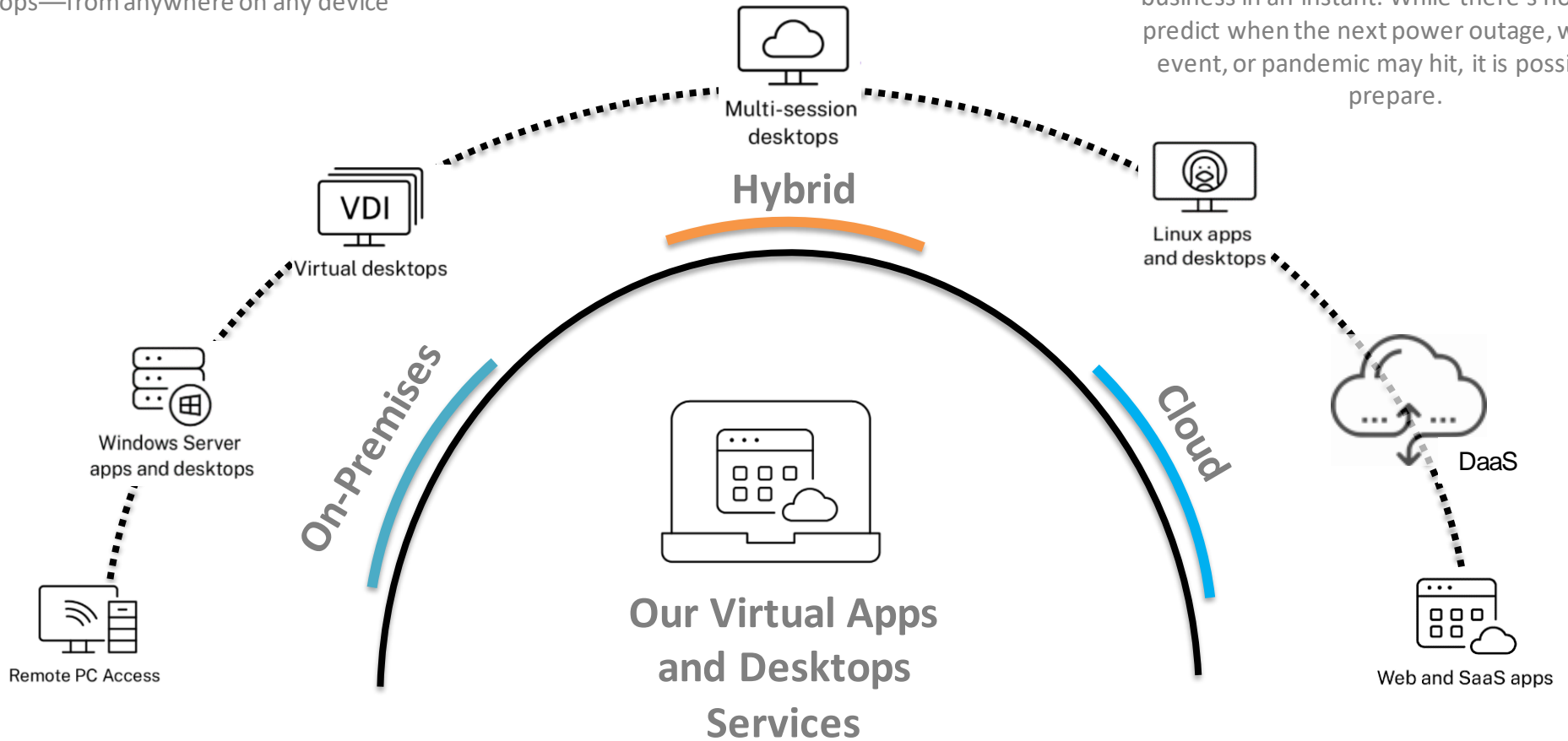


Protect your data across edge, core and cloud with next-generation data protection appliances and software defined solutions. Easily expand your capacity with uncomplicated and versatile virtualized storage.

# DEVELOPMENT . . . "Meet the ever-changing needs of your workforce with ease"

- Empower employees with virtual apps and desktops—from anywhere on any device

- Disruptions can hit at any time and impact your business in an instant. While there's no way to predict when the next power outage, weather event, or pandemic may hit, it is possible to prepare.



- The key lies in finding technology solutions capable of keeping your workforce productive and your data secure, so you can deliver a consistent remote work experience—for any number of users, in any situation.

# "Client Request - Sourcing - interview - Background Check - On Boarding" . . . RECRUITMENT



We Specialize but not limited to...

## INDUSTRIES

- ICT (Information Communication Technology)
- Finance
- Engineering
- Mining

## EMPLOYMENT TYPES

- Contracts
- Permanents
- Temps

## EMPLOYMENT LEVELS

- Entry-level
- Intermediate
- Mid-level
- Senior-level
- Executive-level

# ICT SUPPORT

"We answer all questions via telephone or electronical platform - *Proud to deliver*"

## MANAGED IT SERVICES

- Basic: Proactive Application Monitoring
- Basic: Application Backup and Recovery
- Basic: Capacity and Performance Monitoring and Management.
- Intermediate: Event Management.
- Intermediate: Data Fixes and Data Conditioning.
- Advanced: Vendor Management.

## CALL CENTRE SUPPORT

- **INBOUND CALL CENTRE**
  - Answering Services
  - Order Processing
  - Chat Support
  - Email Responses
  - Tech Support
  - loyalty Programs
  - Hotlines
- **OUTBOUND CALL CENTRE**
  - Appointment setting
  - Conducting customer surveys
  - Welcome calls to customers who have just started using a product or service
  - Market research
  - Telesales
  - Billing explanations
  - Event registration
  - Product recalls

## ON-DEMAND ICT SUPPORT

- Help Desk ICT Consulting Services
- Data, Reporting & Management Services
- Backups and Disaster Recovery
- Cloud, Network and Server Services

## SOFTWARE SUPPORT

- Microsoft 365 (licenses)
- Perfective Maintenance
- Adaptive Maintenance
- Scheduled Maintenance
- Software Maintenance
- Application-System Audit
- Application-System Maintenance
- Product Enhancement & Maintenance
- Pre-Support Audit

## DESKTOP SUPPORT

- Asset management
- Audio-visual support
- Printer support
- Hardware (desktops/laptops, etc.)
- VoIP/Phone/telecom support
- Network & Software support
- Access (onboarding, moves/adds/changes, separation)
- Virtual Desktop Infrastructure (VDI) management
- Area support (kiosks, computer labs)
- Service management (knowledge management, incident management, problem management)
- Security and auditing
- Training and consulting

**We provide Services for Solutions - We support all our Solutions**

# OUR COLLABORATION

Partners | Distributors | Brands

## Partners



## Distributors



## Brands



# CONTACT US...

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Data | Networking | Development | Recruitment | ICT Support